

GIAN BENEDICT BIGAY

Automation Engineer | n8n, Power Automate & AI Workflow Pipelines

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PROFESSIONAL SUMMARY

Automation engineer specializing in n8n and AI agent pipelines that run in production, plus Power Automate systems for enterprise and organizational workflows. Builds done-for-you automation integrating Airtable, GoHighLevel, WordPress, SharePoint, and OpenAI/Claude, and ships custom tools in C, C++, and Qt. Recent work spans a multi-platform content automation engine, an AI voice receptionist, and a booking system with structured conflict-detection logic for a university's Power Automate environment.

SKILLS, TOOLS & EXPERIENCE

n8n • Power Automate • GoHighLevel • Make.com • Airtable • WordPress REST API • Webhooks • OAuth • Microsoft Forms • SharePoint • Excel Online • Discord (webhooks) • OpenAI API • Claude API • Bannerbear • Vapi (voice AI) • Docker • Python (workflow scripting & AI integration) • JavaScript • C • C++ • Qt • Google Workspace • Shopify • Notion • Slack

PROFESSIONAL EXPERIENCE

Content Automation Engineer (Retainer) — Intention Technology

2025 – 2026

Remote

- Designed and shipped an end-to-end content automation engine producing long-form articles and 500+ scheduled social posts across Facebook, Instagram, LinkedIn, Bluesky, and Threads.
- Consolidated multi-platform publishing into a single Airtable approval dashboard; built AI agent pipelines (OpenAI, Claude) for drafting and repurposing content with automated image generation via Bannerbear.
- Architected the system in n8n with WordPress and webhook integrations, cutting manual publishing effort to near zero.
- Built an AI voice receptionist (Vapi + n8n + GHL) handling inbound calls: caller qualification, calendar checks, appointment booking, and CRM logging.
- Built a Power Automate client intake system: Microsoft Forms trigger with Switch-based routing, automatic SharePoint provisioning, and adaptive card alerts posted to Discord.
- Designed a cross-platform error alerting layer connecting n8n and Power Automate — n8n's error trigger posts failures to a Power Automate webhook, which logs details to Excel Online and pushes mobile alerts before clients notice an issue.

Room & Equipment Booking System (Power Automate) — Independent Build, Universidad de Manila

2026

- Designed and deployed a Microsoft Forms-triggered Power Automate flow automating booking requests, including conflict detection and input validation for invalid time ranges and past dates.
- Built a 9-scenario test matrix (duplicate conflicts, overlaps, boundary cases, invalid input); validated 8 of 9 against a live deployment.
- Identified and root-caused a P1 concurrency vulnerability (race condition) by directly inspecting trigger concurrency and Split-On behavior, and delivered a written technical recommendation for a data-layer locking fix.

Freelance Automation Engineer — Upwork / Contra / Direct Clients

2024 – Present

- Build n8n workflows automating lead generation, content distribution, CRM operations (GoHighLevel), and cross-platform data sync for agencies and publishers, scoped and priced by deliverable.

Independent Projects — Software & Personal Automation

2023 – Present

- Develop custom desktop tools and utilities in C, C++, and Qt to support automation workflows and internal operations.
- Built a personal deal-alert automation in Power Automate monitoring marketplace RSS listings against a price threshold, pushing real-time mobile notifications with direct purchase links.
- Operated a Shopify storefront end to end: product setup, configuration, order operations, and marketing automation.

EDUCATION

Bachelor of Science in Information Technology (BSIT)

Universidad de Manila — Manila, Philippines